

NovAtel Service Bulletin

Page 1 of 2

OEMV GLONASS Tracking Error

Summary:

Due to a recent change in the broadcast almanac data stream from GLONASS satellites, OEMV receivers running version 3.700 or later will reset while downloading the GLONASS almanac.

Products Affected:

All OEMV GLONASS-enabled products with firmware 3.700 or 3.710.

Region Affected:

World Wide

Details:

A change in the data provided in the GLONASS almanac causes the receiver to output the following message.

< Error : SCAF_Assert, allprnlist.cpp, 117 >

Solution:

There are two separate firmware fixes for versions 3.700 and 3.710, respectively. The appropriate firmware, as outlined below, needs to be loaded on the receiver.

For all OEMV-1G, OEMV-2 and OEMV-3 products

3.700 was fixed with 3.700S32; download is available at ftp.novatel.ca/incoming/3700S32.zip

For all SmartAg products

3.710 was fixed with 3.710S7; download is available at ftp.novatel.ca/incoming/3710S7.zip

Until the firmware fix can be loaded onto the receiver, the temporary solution is to disable GLONASS on the receiver using the following steps:

- 1. Disconnect the antenna (If possible)
- 2. Power cycle the receiver
- 3. Issue the FRESET command to the receiver as quickly as possible

Note: You may have to repeat steps 2 & 3 a few times in order to issue the command before the SCAF error occurs.

4. Send the following commands:

assign 16 idle assign 17 idle assign 18 idle assign 19 idle



NovAtel Service Bulletin

Page 2 of 2

assign 20 idle assign 21 idle assign 22 idle assign 23 idle assign 24 idle assign 25 idle assign 26 idle assign 27 idle saveconfig

- 5. Configure the receiver to your application's needs
- 6. Issue a saveconfig command again to save your final configuration
- 7. Plug in the antenna

Application Notes: None Available

Download Update: Firmware .hex files available at the following FTP link:

ftp.novatel.ca/incoming/3700S32.zip
ftp.novatel.ca/incoming/3710S7.zip

Please contact support@novatel.com for Auth codes.

For more information please contact support@novatel.com.